

SEAMAS MARKEY

ENGINEERING MANAGER

CONTACT

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SOFT SKILLS

Leadership & mentorship
Cross-functional collaboration
Stakeholder communication
Strategic decision-making
Delegation & feedback
Process improvement
Adaptability

TECH SKILLS & TOOLS

Languages & Frameworks

Ruby · TypeScript · Node.js · React · Next.js

Infrastructure & Data

AWS · PostgreSQL · Microservice architecture
· Prisma

Platforms & Tools

Zuora · Stripe · Github / Gitlab · DataDog /
Sumo Logic

AI & Practices

Claude · Gemini · NotebookLM · Agile /
SCRUM · Atlassian suite

EDUCATION

Bachelor of Business Administration
MIS & Accounting
Ohio University, 2009 - 2014

INTERESTS & HOBBIES

Parenting
Biking
Guitar & ukulele
Logic puzzles
Beer brewing
Woodworking
Travel
Home improvement
Cooking
Reading
Dogs

REFERENCES

Available upon request

EXPERIENCE

Engineering Manager, Billing

CallRail | October 2024 - Present

- Lead a 6-person Billing engineering team spanning Engineer I to Principal; promoted 4 of 6 direct reports in under two years.
- Ship 1-2 major projects per quarter on average, including 3 that reshaped company direction: a strategic partner integration opening a new go-to-market channel, a new AI-powered product launched as a standalone offering, and a company-wide shift from a single-product to a full-platform strategy — spanning a new billing architecture, new-customer rollout, and migration of the entire existing customer base.
- Partner with Product on roadmap and capacity planning; work daily across Finance, Accounting, BI, RevOps, Marketing, and executive leadership as the enablement team central to company revenue.
- Turned Billing from a recurring blocker at quarterly board meetings into a team trusted to deliver.
- Helped rewrite roles and responsibilities documentation across the Engineering organization.

Engineering Manager

Eleven Software | October 2022 - October 2024

- Led 4 cross-functional engineering teams (including 2 offshore), shipping 27+ projects while maintaining a 99.95% uptime SLA.
- Rolled out DORA metrics across the department, sustaining exceptional-to-high scores.
- Cut AWS costs ~20% through targeted efficiency measures without compromising delivery quality.
- Owned project budgets, resource allocation, and risk mitigation across all teams.
- Translated technical work for non-technical stakeholders, keeping internal and external partners aligned on project goals.
- Ran knowledge-sharing sessions to build a culture of collaboration and skill growth.

Sr. Engineering Manager

Consumer Cellular | May 2021 - September 2022

- Mentored 3 engineering managers leading teams across e-commerce, customer communications, and network operator integrations.
- Drove org-wide initiatives to modernize processes, tooling, and team skill development.
- Led technical execution of major cross-team projects and helped shape SDLC-wide process design.
- Partnered with cross-functional leaders and executives to deliver high-quality, on-budget work.

Engineering Manager

AltSource | January 2019 - May 2021

- Owned delivery for a full-stack engineering team, from large-scale projects to individual features.
- Established code review, testing, and engineering standards for the team.
- Contributed to cross-team technical design and managed risk across QA, DevOps, UX, and Data.
- Built a high-performing team through mentorship and drove process improvements that sped up delivery.

QA Engineer

AltSource | December 2017 - January 2019

- Served as sole QA on an engineering team, owning test strategy and release readiness.
- Built and maintained test cases, becoming subject matter expert for the domain.
- Led QA efforts across cross-team projects and drove test automation initiatives.

QA Analyst Supervisor / QA Analyst

Amtrust | May 2014 - November 2017

- Led 2 teams totaling 14 SQA Analysts, implementing and improving automated testing for multi-million dollar systems.
- Owned the release process and served as primary liaison between testing, development, and business teams.